

One Probe Repaired

Countless Lives Touched

We've been restoring probe performance since the mid-1980s. After 185,000+ repairs we can confidently say, Innovatus has the most experience in the industry.



QUALIFICATIONS

- FDA-registered designer and manufacturer of ultrasound probes
- Trusted repair provider for multiple OEMs
- ISO 13485:2016 certified Quality Management System

INNOVATUS ADVANTAGES

- Repairs that meet OEM form, fit, and function
- Parts and materials meet OEM intended design
- ISO 10993 compliant materials
- Repair capabilities on over 300 probe models
- Replacement cable fabrication
- Array repair and replacement
- All loaners classified as **FINISHED GOODS**
- **EVERY** repair performed in-house
- In-house electrical, mechanical, and acoustic engineering

ADDITIONAL BENEFITS

- **RapidRestore** lets you exchange the loaner at the repair cost
- 12-month warranty period on **ALL** standard probes
- 6-month warranty on TEE and 3D probes
- Experienced customer care teams
- Clinical and technical experts to support you and your customers
- Programs designed to help you reduce support costs

Full repair capabilities on over 100 of the most popular probe models!

844-687-5100
innovatusimaging.com

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imaging

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RapidRestore

We pioneered “Exchange-At-The Repair Price” in 2008 that others have tried to mimic

- Exchange our finished-goods loaner at the repair price
- Turn-around time is 24 hours vs. 7-10 days
- Full tip-to-tail warranty coverage
- No more hunting for loaners. No more damaged loaners

RapidRepair

Proprietary systems to get your Philips X8-2t repaired in as quick as 2-3-days

- Have your TEE probes back to technologists faster than ever before
- Over 50,000 TEE repairs to date
- Maintain workflow, patient care, clinical staff satisfaction, and your financial bottom line

SafeTEE

Our exclusive program **proven** to significantly reduce TEE probe support costs

- Comprehensive, cross-functional solutions minimize, if not eliminate, preventable damage
- Technical and end-user education, proprietary tools and custom reporting empower on-site teams to maintain industry best-practices
- Without SafeTEE, you could be needlessly spending hundreds of thousands of dollars per year replacing your TEE probe inventory.

INNOVATUS
Imaging

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CUSTOMER CARE

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