

## **FOR IMMEDIATE RELEASE**

### **Game-Changing Mobile App Now Available for Imaging Service Professionals**

*Innovatus Imaging Launches First-Ever Mobile App to Expedite Imaging Device Diagnosis and Repair*

**October 15, 2018, Pittsburgh, PA** – Getting faulty imaging devices repaired and back to optimum performance just got a lot easier for imaging service professionals. And faster.

Innovatus Imaging launched Innovatus Imaging Mobile, the first mobile application of its kind in the imaging device repair industry that allows imaging service teams to set up diagnoses and repair services for ultrasound probes and MRI coils anywhere they have phone service. This new app is available for free at both the Apple and Android app stores and will work seamlessly, providing imaging service professionals the power to exceed expectations without missing beat.

“It’s no secret that the speed of repairs is mission critical,” said Cam Conklin, Vice President of Global Sales and Marketing for Innovatus Imaging. “Often times delays happen when imaging service professionals are out of the office and can’t get online or get stuck holding for customer service for a supplier. This app is designed to eliminate both of these issues by enabling anyone to get diagnostic and repair orders in the queue wherever they have mobile phone service.”

Features of the Innovatus Mobile App include:

- View sample photos of damaged products to better describe the issue
- Ability to upload photos of damaged parts of ultrasound probes and MRI coils
- Request a loaner
- Chat live with an Innovatus team member
- Arrange for service in seconds

“By giving imaging service professionals the ability to get equipment in a diagnostic and repair queue from anywhere anytime, we are pleased to simplify their jobs and make it easier to provide access to critical medical devices for clinicians and patients when they need them most,” continues Conklin.

More information about this Free App can be found by downloading on either the Apple or Android app stores, visiting [www.innovatusimaging.com](http://www.innovatusimaging.com), emailing Innovatus Imaging at [customercare@innovatusimaging.com](mailto:customercare@innovatusimaging.com), or by calling 844-687-5100.

### **About Innovatus Imaging**

Innovatus Imaging was formed in 2017 as a result of the merger of three leading imaging device companies, Bayer Multi Vendor Service, Wetsco, and MD MedTech. Headquartered in Pittsburgh, PA, the brand operates four Centers of Excellence focusing on engineering new developments for increasing efficiencies, reliability and durability of imaging device repairs for ultrasound probe and MRI coils and specialty ultrasound probe manufacturing. Additionally, Innovatus Imaging offers software and hardware products for radiography to support CR, DR and dry film printer needs. Centers of Excellence are located in Tulsa, OK (Ultrasound), Pittsburgh, PA (MRI & Radiography), and Denver, CO (Engineering, Manufacturing and Quality Compliance). Innovatus’ Center for Engineering, Testing, Regulatory Compliance and Manufacturing is FDA registered and all Centers of Excellence are ISO 13485:2016 certified. For more information, visit [www.innovatusimaging.com](http://www.innovatusimaging.com) or call 844-687-5100.

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